



Janata Sahakari
Bank Limited, Amravati

QR Application Form

Date:.....

I/We here by request the Bank to enroll me/us to accept QR based payment and provide the appropriate Customer IDrequired for the same: (Note: *mark fields are mandatory.)

CUSTOMER DETAILS:

*Business Name:..... GST NO:.....

*PAN No.:.....

*Adhar card no:.....

*Address:

.....

Pin Code:

CONTACT PERSON DETAILS:

*Name:

*Mobile No.: E-Mail ID:

BANK ACCOUNT DETAILS:

*Account Holder Name:

*Account No.:.....

*Branch Name:.....

*Account Type:

TERMS AND CONDITIONS:

By signing the application form, the Customer understands and agrees to abide by the terms and conditions of the respective payment networks, and the terms and conditions set forth below for acceptance of QR payment:

Terms and Conditions:

- Janata Sahakari Bank QR Code shall be offered to business entities and individuals eligible to run business. Janata Sahakari Bank QR refers to the QR code offered to it's Customers under different networks such as Phone pay, Google pay, UPI pay QR and any other networks added by the bank from time to time.
- Customer agrees to download and install Customer App/s provided by JSBL to setup and use QR payment. Customer is required to select an account to be used by Janata Sahakari Bank. Bank for settlements of funds received via QR Payment, entire settlement of the transactions done via QR shall be settled in the mentioned account on T+1 basis or as per QR Network settlement rule.
- Maximum daily accumulated purchase transaction limit on JSBL QR Payment shall be applicable as per the directives/circulars/notices issued by the Janata Bank. The bank reserves the right to change/alter the transaction limits as per the directives/circulars/notices issued by as per the bank's policy.
- Customer is wholly responsible to ensure the correct amount and Customer's information is obtained prior to receiving the QR Payment. The amount entered by Customer's and/or information transmitted via QR Code shall be deemed by JSBL to be correct upon Customer's/Customer's confirmation of the payment. JSBL is under no obligation whatsoever to verify that the amount paid matches with the Customer's amount.
- Customer can enroll sub-Customers in line with directives issued by Janata Bank by obtaining the duly filled application form as prescribed by JSBL. If enrolled Sub-Customer is legally different entity, then Customer shall assist JSBL in completing KYC of its sub-Customer by submitting all the prescribed documents and information as prescribed QR Network.
- Customer shall be fully responsible for settlement of sub-Customer as per settlement procedures of QR Network. JSBL shall not be liable for any pending settlements at Customer end to its Sub-Customer. JSBL has every right to suspend/terminate the Customer/sub-Customer if any suspicious activities are found.
- Customer agrees that it shall indemnify, defend and hold JSBL, its employees and network partners (collectively, the "Indemnities") harmless, from and against any and all damages, claims, losses, expenses, costs, obligations and liabilities, suffered directly or indirectly by any of the Indemnities to the extent of, or arising out of any failure of Customer, its sub-Customers, or their respective employees to comply with any provision of this agreement, applicable Law, directives issued guidelines issued by QR network.
- Should there be any disputes (such as, disputes over the amount paid due to errors or mistakes by either the Customer or customers), the settlement of such disputes shall be between the Customer and Customer/ Beneficiary. JSBL will NOT revoke and/or reverse successful QR Payments, play any part in the outcome or dispute settlement between the Customer and Customer/Beneficiary. JSBL shall not be held responsible amongst others for disputes arising from:



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- The customer/buyer not receiving any goods or services or Goods or services non-conformance to standard from the Customer.
 - Miscommunication by the Customer to the Customer.
 - Any wrong/fraudulent/unauthorized payment.
- Customer/Customer shall take all reasonable precautions to prevent any unauthorized use of QR Payment due to loss or theft of their mobile device. In the event of any loss or theft of their mobile device, Customer/Customer shall notify the Bank by telephone/writing immediately upon the discovery of such lost or theft to deactivate the use of QR Pay.
- Customer will be liable for unauthorized transactions if Customer
 - Acted fraudulently.
 - Delayed in notifying the Bank as soon as reasonably practicable after having discovered the loss or unauthorized use of the QR Pay and/or mobile device
- Failed to protect the security of their Password and device including but not limited to voluntarily disclosing the Password to another person; or allowing another person to use their mobile device.
- Any queries, complaints or report loss shall be directed to JSBL any time.
- The rights obtained under this agreement are not transferable without written approval from JSBL.
- The terms and conditions mentioned here in the agreement shall be added, altered, deleted or modified upon JSBL's discretion, but shall be superseded by statutory guidelines issued by Government of Maharashtra or Regulatory guidelines issued by Janata Bank.
- All disputes and differences relating to charges or claim arising out of QR transaction or as to the interpretation of this Agreement shall be subject to the exclusive jurisdiction of the courts at Amravati India.
- The Customer agrees that any charge accepted by JSBL is proved to be uncollectable of any of the following circumstances; the financial responsibility will be of Customer. JSBL reserves the rights to settle such amount either through debit to nominate account or adjusting in future payments:
- This Agreement replaces all previous agreement between the Bank and Customer and shall remain in effect until terminated by either party by a written notice in advance of 30 (thirty) days. In the event of Customer failing to comply the terms of this Agreement or committing breach here of or the activities not acceptable to JSBL, JSBL reserves the right, without any notice or requisition to prove actual breach, to terminate this Agreement immediately.
- Customer Discount Rate/Customer Service Fee shall be agreed between the parties as and when it is applicable.
- Customer is solely responsible for any financial cost involved during integration with its billing Vendor for generation of QR.

Customer Signature/s



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